

### ALFA in brief

ALFA is a leading provider of HR solutions, specializing in tailored technology solutions for your HR Needs.

ALFA Electronics & Computers was founded in 1988 with a vision for better future, now ALFA is proud to be one of the leading national companies in Palestine, offering services with great success to many companies, organizations and individuals. Our solutions include Software, Hardware, Networking and Internet components, as per the organizational requirements.

#### Why ALFA?

Through 25 years of experience ALFA sets high standards for customer support and customer care. ALFA HR is a 100% Owned Palestinian Product and developed by Palestinian professionals and fully compatible with local and international regulations.



Through years, we have proven that we earned our slogan:

**Experience  
You Can Trust**

### Quality Policy

The Quality Policy of ALFA is founded on the following principles:

- Provide its customers with high quality services and solutions at the best competitive prices and on time,
- Assist its customers with a highly qualified and trained staff,
- Ensure the commitment of being a total solution provider to help businesses of all sizes to integrate the diverse information resources within their organizations and make more effective and efficient use of information technology,
- Ensure that ALFA services meet and exceed customers' needs and expectations,
- Ensure that ALFA staff clearly understands the Quality Policy and is trained to meet this policy.

To meet the above principles, ALFA continuously maintains and improves its services through improving the skills of its staff, providing the most recent technologies in association with the world leaders in IT, and to continuously monitor its customers' needs to achieve their satisfaction.

ALFA staff is strongly committed to ensure compliance to its Quality Policy.

**We are committed to Customer Satisfaction with up-to-date technologies and services**

### Services & Support

The relation between ALFA and its customer does not end by selling the product and/or service; the relation starts at this point.

As proven by its history of excellent services, ALFA did not ignore the most important side that follows sales process: **customer services and support.**

ALFA provides services, and after sales service, through its Service and Support Departments, managed by elite specialist engineers and highly qualified professionals specialized in Software, Hardware, Computer Network infrastructure, design, and System Integration.

ALFA has proven its success in serving a wide range of customers in both public and private sectors by offering advanced IT services.

ALFA is committed to provide continuous support and maintenance including resolving operating problems and supplying new releases of software products.

A variety of services and support programs are available to meet and exceed customer needs and expectations.

### Human Resources Solutions

ALFA unique ability to provide powerful and reliable solutions and our successful track record in HR software design makes us an enviable partner in any project. Our goal is to provide our client with the best services through powerful software that will enable to manage their HR department issues by our software and full customer support and training.

ALFA professional experience and services scope include the following key areas:

- \* ALFA HR (Human Resources Management System).
- \* ALFA Time (Time Attendance Management System).
- \* ALFA Payroll (Payroll Management System).
- \* ALFA Employee (Employee Management System).
- \* ALFA SMS (Employee Communication System).
- \* Customized Applications, Integrated Business Solutions and Database Management Systems.
- \* HR Systems Planning, Design and Implementation.

### Mission Statement

Helping to improve performance, efficiency, productivity and deliverables quality by implementing the latest, best practice and best-fit methodologies, frameworks, standards and processes related to Human Resources in the local and global market.

**Our Staff is available to provide professional, up-to-date expertise to services & support Alfa's customers**

### SOFTWARE DEVELOPMENT

ALFA is always keen to adopt the latest scientific development in IT field, and to provide its customers with the most updated technology according to ALFA's commitment to Quality Policy.

With the belief in its mission, and through the history of its experience and success, ALFA presents a set of software solutions that meets the evolving needs of the market.

ALFA provides customized software solutions as well as on-the-shelf software integration based on the industrial standards of hardware and software architecture.

ALFA specialist team is able to perform system analysis, system design and implementation to ensure the effectiveness and efficiency of the software regarding to the specific client.

Our experience includes the design and implementation of the internet enabled groupware, work flow applications, database management systems and intelligent systems. These systems have the flexibility to meet several needs and can work effectively using different platforms and database engines.

ALFA provides software development services of tailored software applications based on specific customer requirements. Our highly competent software developers transform the design into a working solution using the latest tools and Graphical User Interfaces. This process uses the latest programming tools that allow the technical staff to concentrate on analysis and user requirements and enables them to quickly and accurately generate software applications using these advanced tools.

ALFASOFT Solutions range from small business applications to corporate projects in both public and private sectors.

ALFA is proud to introduce its software solution systems to be named as ALFASOFT Solutions.



### Professional Consulting Services

As an IT firm, ALFA provides top-of-the-line professional management & information technology consulting services to private & public organizations. As professional management & IT consultants, we provide our customers with the best recommendations for management & information technology solutions to ensure the alignment of technology with their business needs, organizational direction & vision. ALFA is in a highly strong position to provide its customers with the latest state-of-the-art technology solutions.



**Software Developers: We provide software solutions to meet operational needs in organizations and companies**



## PROFILE

### Some References

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 <a href="http://www.palestinemotors.com">www.palestinemotors.com</a>	 <a href="http://www.pgftu.org">www.pgftu.org</a>	 <a href="http://www.gui.ps">www.gui.ps</a>	 Al-NASSAR Home Accessories
 The world's local bank <a href="http://www.hsbc.ps">www.hsbc.ps</a>	 <a href="http://www.inash.org">www.inash.org</a>	 <a href="http://www.asaltech.com">www.asaltech.com</a>	 <a href="http://www.hdip.org">www.hdip.org</a>
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**Experience  
You Can Trust**

**Since  
1988**

